IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Shmuel Shaffer, et al.

Serial No.: Filing Date:

10/828,998 April 21, 2004

Confirmation No.:

5499

Title:

Enhanced Call Pickup

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

Dear Sir:

REQUEST FOR STATUS

Please advise the status of the above-identified patent application. The Filing Receipt was received June 28, 2004. Applicant(s) are currently awaiting a first Office Action.

Under 37 C.F.R. § 1.702(a)(1), it has been over fourteen months since the filing date of this Application and neither a Notification under 35 U.S.C. § 132 nor a Notice of Allowance under 35 U.S.C. § 151 have been received. Thus, a period of adjustment of patent term due to examination delay is accruing in accordance with 37 C.F.R. § 1.703(a)(1).

If there are any matters that can be resolved through a telephone conference, please contact the undersigned attorney for Applicant(s) at the telephone number listed below.

Respectfully submitted, BAKER BOTTS L.L.P. Attorneys for Applicant(s)

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(bjs)

Date: